



# Volunteer Program FAQs

## General Information

### **When do applications close to become a part of the ICC T20 World Cup 2020 Volunteer Program?**

Applications close on the 15 July 2019.

### **When is the ICC T20 World Cup 2020?**

Australia will host the ICC Women's T20 World Cup from the 21 February 2020 – 8 March 2020 and the ICC Men's T20 World Cup from 18 October 2020 – 15 November 2020.

### **Where are volunteers needed?**

The ICC T20 World Cup 2020 is being hosted across Australia in the following host cities:

- Women's host cities: Adelaide, Brisbane, Canberra, Melbourne, Perth, Sydney
- Men's host cities: Adelaide, Brisbane, Geelong, Hobart, Melbourne, Perth, Sydney

### **Will you be taking international volunteers?**

Anyone interested in volunteering is welcome to apply. To volunteer at the ICC T20 World Cup 2020, you must have the appropriate right to volunteer in Australia.

### **I am an international volunteer what type of visa will I need?**

Please refer to the [Department of Home Affairs](#) website to examine the most appropriate visa and eligibility criteria for your nationality.

Getting an appropriate visa is the responsibility of the volunteer. If you are unable to get a visa, unfortunately, we won't be able to have you as a volunteer at the ICC T20 World Cups.

### **What provisions are there for people with accessibility requirements?**

The ICC T20 World Cup 2020 Volunteer Program will be an inclusive program and provisions will be made to ensure people with accessibility, mobility and/or medical requirements are given every opportunity to volunteer in the best and safest way.

### **What is the best support contact for the Volunteer Program?**

Applicants should access the [ICC T20 World Cup 2020 Volunteer Program webpage](#) in the first instance for all up to date information.

If you cannot find the information you require, please send us an email at [volunteers@t20worldcup.com.au](mailto:volunteers@t20worldcup.com.au)

### **Will I be guaranteed the volunteer role and venue I have selected in my application?**

We will always endeavour to match applicants with their preferences, but unfortunately this isn't always possible and your flexibility in this regard is greatly appreciated.

## **Requirements**

### **How much time will I need to volunteer?**

We hope that all volunteers will be available for matches in their host city for a minimum requirement of three shifts. For more information on matches please visit – [ICC Women's T20 World Cup fixtures](#) and [ICC Men's T20 World Cup fixtures](#).

A number of roles will also require volunteers to have availability during the period leading into the tournaments. You can find more information on roles by visiting the [ICC T20 World Cup 2020 Volunteer Program webpage](#)

Prior to the tournaments you will also need to attend a selection interview if you are shortlisted, training if you are offered a role and be available to pick up your uniform and accreditation. The Volunteer Journey on the [ICC T20 World Cup 2020 Volunteer Program webpage](#) and gives an outline of when these events will happen.

### **Is there a minimum age for volunteers?**

Volunteers will need to be 16 years of age or older at time of application. Volunteers under the age of 18 at the time of application will require parental consent.

### **What language requirements will there be?**

You must be able to speak and read English or are an Australian Sign Language (AUSLAN) user.

### **Do you do criminal record checks?**

Yes, a background check will be undertaken for all successful applicants.

### **Am I able to buy tickets to the ICC T20 World Cup 2020 and be a volunteer during the tournament?**

Yes. ICC T20 World Cup 2020 volunteers are welcome to buy tickets, although we ask that your volunteer shifts take priority.

# Entitlements

## **Will food and beverages be provided?**

A meal and beverages/refreshments will be provided to you while on shift.

## **I have specific dietary requirements; will this be catered for? (Gluten, Dairy, Vegetarian, Vegan)**

We are working with the contract caterers to deliver diverse menu choices that meet vegetarian, medically specified, multicultural, religious and ethnic considerations.

## **Will free transport be provided?**

Free public transport will be provided to volunteers within ICC T20 World Cup 2020 host cities to get you to and from your allocated shifts.

Travel to a host city or accommodation in the city is not provided.

## **Will I receive training?**

Yes, the type of training you receive will be dependent on your role. It will cater for role specific and venue training.

## **Will I receive a uniform to wear?**

Yes, all volunteers will receive a uniform to be worn while on shift.